AVI PARSHAN

IT SUPPORT ENGINEER

PROFILE

IT Support Engineer with 3 years of experience providing technical support to over 1000 soldiers and officers. I possess strong multi-tasking skills, with the ability to simultaneously manage several schedules and projects. Focused on automation, productivity, and technical challenges.

CONTACT

resume@aviarshan.com

linkedin.com/in/aviparshan/

058-441-6631

Hanurit 11, Beit Shemesh, Israel

VOLUNTEERING

Siebenberg House:

Jerusalem, Israel

Provided technical support and integration, managed social media channels, updated the website, and edited videos for the Museum.

EXPERIENCE

TECHNICAL SYSTEMS INTEGRATOR, NEXT MILLENNIUM MEDIA

NOVEMBER 2020- APRIL 2021

Resolved HTML/CSS/JS issues with internal and external client websites. Built a chrome extension, PowerShell scripts and other internal tools for automation and efficiency. Collaborated with the developer team to solve technical issues.

IT SPECIALIST, OFEK 324 - ISRAEL AIR FORCE

AUGUST 2017 – AUGUST 2020

Supported several software products including Active Directory, Office 365, Cisco Jabber, and Portnox. Configured and maintained Microsoft IIS systems. Managed Windows and Exchange Server 2016. Created several scripts in PowerShell to generate user reports, automate bulk actions, and improve productivity.

EDUCATION

B.SC IN COMPUTER SCIENCE

JCT – LEV COLLEGE OF ENGINEERING

2021-PRESENT

HIGH SCHOOL

FARBER HEBREW DAY SCHOOL

Graduated High School as a member of the National Honor Society. The Courses were in Secular Subjects as well as Judaic ones such as: Bible, Prophets, Hebrew Language, and Gemara. I took AP Computer Science A, in addition to AP US Government Courses. 2011-2015

CHARACTERISTICS

 Detail and task oriented • Quick learner • Hardworking individual • Reliable and resourceful

TECHNICAL SKILLS

Web Design • Android Development • HTML • CSS • JavaScript • WordPress • Java • C# • Github/Gitlab •Windows Server • Linux • Adobe Creative Cloud Suite (Audition, Photoshop, Premiere Pro)

LANGUAGES

English – Native

Hebrew - Advanced